



RPM International Inc.

Hotline Instructions

While compliance matters can often be resolved at the local level, the RPM International Inc. (“RPM”) Hotline provides another way for you to report concerns or provide information about questionable or improper accounting or financial matters or unethical, illegal or unsafe business practices.

You may use the Hotline in two different ways.

1. You may submit a report in writing at <https://iwf.tnwgrc.com/rpminternational>, or
2. You may call the Hotline as follows:
 - a. In the U.S. and Canada, call toll-free **1-888-898-4088**
 - b. From outside the U.S. and Canada, dial your ATTD phone number (the number for your country and given location can be found on the attached chart), wait for the tone or prompt, and then enter the appropriate access code if applicable listed in the attached chart that is applicable to your country and preferred language.
 - i. Translation services are available.
 - ii. Some international restrictions may apply. Please refer to the chart for specific restrictions.
 - iii. Note that Hungary and Spain have special ITFS collect calling numbers.

The RPM Hotline is operated by specially trained third-party representatives who are not employed by RPM, and it is available 24 hours a day, 7 days a week, 365 days a year. Representatives from the Hotline will listen to, or read, your concerns, ask questions, and review the information provided. They will then forward your matter to RPM for appropriate action.

Telephone calls to the Hotline are not traced or voice recorded, and in many cases, reports made to the Hotline can be anonymous, however the laws of some non-U.S. countries prohibit or discourage anonymous reporting, and may limit the subject matter of the information that can be reported via the Hotline. When making a report, Hotline representatives may advise you of any applicable reporting restrictions.

Country	Service Type	Phone	Access Code	Restrictions
Argentina	One Connect	0800-345-1831	N/A	N/A
Australia	One Connect	1800-921-510	N/A	N/A
Austria	ATTD	0-800-200-288	8888984088	27, E
Belgium	One Connect	0800-13-072	N/A	N/A
Brazil	One Connect	0800-000-2346	N/A	N/A
Chile	One Connect	800-914-566	N/A	N/A
China	ATTD North, Beijing CNG	108-888	8888984088	08, D
China	ATTD South, Shanghai - China Telecom	10-811	8888984088	D
Columbia	One Connect	01-800-5189712	N/A	N/A
Costa Rica	ATTD	0-800-011-4114	8888984088	D
Czech Republic	ATTD	00-800-222-55288	8888984088	04, D
Ecuador	ATTD	1-800-225-528	8888984088	N/A
Ecuador	ATTD (Spanish)	1-999-119	8888984088	D
Finland	ATTD	0-800-11-0015	8888984088	23, A
France	One Connect	0-800-90-6395	N/A	N/A
Germany	One Connect	0-800-182-3085	N/A	N/A
Hong Kong	ATTD New World Telephone	800-93-2266	8888984088	N/A
Hungary	ITFS	06-800-011-11	N/A	A, M
India	One Connect	022-5097-2889	N/A	N/A
Indonesia	ATTD	001-801-10	8888984088	04, 14
Ireland	ATTD	1-800-550-000	8888984088	15, 27
Ireland	ATTD UIFN	00-800-222-55288	8888984088	N/A
Israel	ATTD Barak	1-80-933-3333	8888984088	N/A
Israel	ATTD Bezeq	1-80-949-4949	8888984088	N/A
Israel	ATTD Golden Lines	1-80-922-2222	8888984088	N/A
Italy	One Connect	800-974-730	N/A	N/A
Japan	ATTD KDDI	00-539-111	8888984088	A, D
Japan	ATTD NTT	0034-811-001	8888984088	A, D
Japan	ATTD Softbank Telecom	00-663-5111	8888984088	A, D
Korea	One Connect	080-870-3109	N/A	N/A
Luxembourg	ATTD	800-201-11	8888984088	04, 17
Malaysia	One Connect	1-800-816-024	N/A	N/A
Mexico	One Connect	800-077-0795	N/A	N/A
Netherlands	One Connect	0800-022-2171	N/A	N/A
New Zealand	One Connect	0800-459-609	N/A	N/A
Norway	ATTD	800-190-11	8888984088	27, E
Norway	ATTD US Military Bases	800-199-11	8888984088	27, E
Peru	ATTD Telephonica (Spanish)	0-800-50-000	8888984088	D
Peru	ATTD Telephonica	0-800-50-288	8888984088	D
Poland	One Connect	800-005-248	N/A	N/A
Portugal	ATTD	800-800-128	8888984088	27, D
Russia	ATTD	8^10-800-110-1011	8888984088	A, D
Russia	ATTD Moscow	363-2400	8888984088	N/A
Russia	ATTD Outside Moscow	8^495-363-2400	8888984088	22, A, D
Russia	ATTD Outside St. Petersburg	8^812-363-2400	8888984088	22, A, D
Russia	ATTD St. Petersburg	363-2400	8888984088	A, D
Saudi Arabia	ATTD	1-800-10	8888984088	25
Singapore	One Connect	800-492-2619	N/A	N/A
South Africa	One Connect	087-195-1037	N/A	N/A
Spain	ITFS	900-99-1254	8888984088	N
Sweden	ATTD	020-799-111	8888984088	N/A
Switzerland	ATTD	0-800-890011	8888984088	27, A

Thailand	ATTD	1-800-0001-33	8888984088	N/A
Turkey	ATTD	0811-288-0001	8888984088	A
United Arab Emirate	One Connect	800-012-0147	N/A	N/A
United Kingdon	One Connect	0808-196-2656	N/A	N/A

International Restrictions	
Code	Description
2	May not be available from some locations
4	Not available from cellular phones
8	Public phones and select hotels
11	Select hotels
13	Only available from phones allowign international access and most public calling centes; may not be available from all locations; not available from public phones
14	Use public phones allowing internaional access
15	From Northern Ireland use UK access code
16	Includes Vatican City, State
17	Collect calling from public phones
19	Press red button (emergency button) before dialing access number - no coin or card deposit necessary
20	When calling from public phones, use phones marked Ladatel/Telmex, AT&T branded or Telnor phones
22	Add'l charges apply when calling outside Moscow, St. Petersburg
25	World Connect terminates to designated countries
27	Available from cellular phones
A	Public phones require coin or card deposit
D	May not be available from every phone/public phone
E	Public phones may require local coin payment during call duration
G	Collect calling only
A	Public phones require coin or card deposit
M	Available from mobile phones. Airtime charges may apply.
N	Not available from mobile phones